



Terms and Conditions

Introduction:

Welcome to Buccacio Sculpture Services LLC. These Terms and Conditions govern your use of our services and interactions with our website, email, and/or phone systems.

Acceptance of Terms:

By engaging with us, you accept these Terms and Conditions in full. If you disagree with any part of the terms, please do not use our services.

Communication:

All communications for service inquiries, estimates, and invoicing will be conducted through the means you provide, such as email and/or phone. It is your responsibility to ensure that the contact information you provide is accurate.

Services and Estimates:

- **Estimates:** After initial contact, collection and discussion of your requirements, we will provide an estimate for our services via email. Estimates are prepared based on the information you provide and are intended to give you a cost of the services requested.
- **Good Faith and Adjustments:** Our estimates and delivery schedules are made in good faith. We strive to be as accurate as possible, but occasionally, unforeseen circumstances may arise that could affect the final cost or the time frame for completion of our services. If such situations occur, we may need to adjust the estimate or delivery schedule accordingly.
- **Client Notification:** Should any adjustments become necessary, we will notify you as soon as possible to discuss the changes and seek your approval before proceeding.
- **Acceptance:** Your approval of an estimate and any subsequent adjustments will be considered an agreement to proceed with the services under the terms provided.

Payment:

Payment terms will be specified in each invoice, issued through QuickBooks following the acceptance of an estimate. Full payment details and schedules will be included in your invoice.

User Obligations:

You agree to provide complete and accurate information necessary for us to provide our services. You also agree to conduct all communications and transactions with us in a professional and lawful manner.

Intellectual Property Rights:

All materials, including designs, concepts, and artwork, provided by Buccacio Sculpture Services during the course of providing our services are the property of Buccacio Sculpture Services unless otherwise agreed in writing. You are expressly prohibited from reproducing our work without prior written consent provided by an Owner of Buccacio Sculpture Services LLC.

Cancellation and Termination:

- **Client Cancellation:** Services can be canceled by the client with written notice to Buccacio Sculpture Services. If you choose to cancel the services, you are required to pay for all work completed up to the date of cancellation, plus a 10% cancellation fee of the total project cost. This fee compensates for the resources allocated and the work commenced up to the point of cancellation.
- **Company Cancellation:** Buccacio Sculpture Services reserves the right to cancel the provision of services at any time. Should we need to cancel a project, we will make every effort to deliver any work or products that have been completed up to the point of cancellation. We will provide these materials without any additional cost beyond the payments already made by the client for the completed work.
- **No Refunds Policy:** All purchases are final. Once payment is made, there will be no refunds given except in exceptional circumstances at the discretion of Buccacio Sculpture Services. This policy will be strictly adhered to and supports the commitment to quality and continuity in our service provision.

Warranties and Disclaimers:

We endeavor to provide our services with exceptional skill and care. However, we do not guarantee that our services will be free from all errors or interruptions.

Limitation of Liability:

Our liability for any damages or claims arising from our services is limited to the amount you paid for the specific services from which the claim or damages arose.

Governing Law:

These Terms and Conditions are governed by and construed in accordance with the local laws of our jurisdiction.

Dispute Resolution:

Any disputes related to these Terms and Conditions will be resolved through mediation or, failing that, legal proceedings in the jurisdiction of our headquarters.

Contact Information:

For any questions or concerns about these terms, please contact us at: support@bssfineart.com